

Electronic Acknowledgement Receipt

EFS ID:	3684865
Application Number:	10810663
International Application Number:	
Confirmation Number:	1127
Title of Invention:	REMOTE SOFTWARE SUPPORT AGENT SYSTEM WITH ELECTRONIC DOCUMENTS FOR TROUBLESHOOTING
First Named Inventor/Applicant Name:	Yassine Faihe
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Information Disclosure Statement (IDS) Filed	200312044-1_IDS.pdf	240701 8be9d865c600bd18588703527059c62e 67e638d2	no	5

Warnings:

Information:

This is not an USPTO supplied IDS fillable form

2	Foreign Reference	WO0241105.pdf	52999 79399a5d4f1c28a5f4d9ada06834d08d 35bfe6d2	no	1
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Warnings:

Information:

3	Foreign Reference	WO0068793.pdf	42930 d12647faf49e2fd80b55e50dfad9a0059 874b6b6	no	1
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Warnings:

Information:

4	NPL Documents	EP_Search-Report.pdf	113885 5464358eb63032da343d0170023344c eb3685c23	no	3
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Total Files Size (in bytes):	450515
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

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